



H1N1 – Vaccine Return

November 5, 2009

Background

A question has been raised to the H1N1 Helpdesk regarding returns and/or destruction of damaged or expired H1N1 vaccines.

The manufacturers will not be accepting wasted or expired H1N1 vaccine returns. This means that McKesson will not be handling wasted or expired vaccine returns from providers.

What is Returned to McKesson?

The only vaccines that should be returned to McKesson are those that arrive non viable or damaged immediately following transit.

Please note that providers who have concerns about vaccine viability in transit from McKesson should contact McKesson Customer Service **IMMEDIATELY UPON RECEIPT OF THE PACKAGE** via dedicated phone line: **877-TEMP123 (877-836-7123)**.

This telephone number, which only handles provider phone calls about vaccine viability, is printed on the temperature monitors that are placed in each vaccine shipment.

Once the grantee (or provider within the grantees' jurisdiction) has taken receipt of the vaccine as usable product, it is the responsibility of the grantee to ensure proper disposal of any damaged, expired, or un-used product. Neither McKesson nor the manufacturers will accept returned H1N1 vaccine.

PHER Funds to Dispose of Vaccine?

PHER funds can be used to dispose of vaccine and other medical waste products as part of the 2009 H1N1 response.